



PEBBLES SERVICES FOR OUR GUESTS

At Pebbles we pride ourselves on the service we offer our guests. We greatly appreciate the positive reviews written by past guests on various forums including TripAdvisor. We're chuffed to bits that we still learn that many of our guests are previous guests or found us by word of mouth. We're here to make your holiday perfect, from your initial enquiry with us, until we sadly wave you off...until hopefully next time.

All our guests are VIPs. That's Very Important Pebbles.

Here's how we strive to offer our guests the service they deserve:

Initial enquiries through to booking with us:

- Detailed web pages on each apartment, including a page on what guests liked most, and what guests liked least
- Hundreds of impartial reviews on how previous guests found their rental property, and our services
- Dedicated staff to answer your phone or email enquiries, six days a week
- On-line booking system so you can book your holiday in minutes
- Packages to enhance your stay, including airport transfers and mid-stay cleans
- Insurance backed and licensed, so in these uncertain times you can be sure any monies you send to us are completely safe

Whilst you are here:

- Early check-in and, except on Sunday, free storage of luggage
- Personal Meet and Greet on arrival, including a personal tour of the rental property and details on the property and area
- Personal recommendations of restaurants and activities from our knowledgeable team
- Personal copy of the Pebbles Guide and local maps and area information
- Complimentary beach towel hire
- Complimentary welcome basket and L'Occitane toiletries
- A shop in central Nice open six days a week to help with any issues that may arise and to store luggage free of charge

When you sadly leave us:

- Late checks-out and, except on Sunday, free storage of luggage
- Collection of loyalty points for future stays with us
- Choice of packages including airport transfers

